

BandingGuns Warranty Conditions & Liability

BandingGuns warrants all its strapping tools during a period of 12 months from the date of sale.

The warranty includes all deficiencies clearly resulting from poor manufacturing or faulty materials. Damage claims as a result of production shutdowns and claims for damage to persons and to property resulting from warranty deficiencies cannot be asserted by the customer.

The warranty excludes:

- Wearing parts (tensioning wheels, cutters, grippers, batteries and motors),
- Deficiencies resulting from improper use, incorrect handling and tool maintenance,
- Deficiencies resulting from using the tool without or with defective security- and safety devices,
- Disregard of directions in the operation manual,
- Arbitrary modifications of the tool,
- Deficient control of wearing parts,
- Deficient repair works of the tool,
- Use of consumable products not recommended by Gulf Atlantic Packaging Corp. "GAPCO".

APPROPRIATE USE

The tool model has been designed to strap packages with a certain strapping material/size exclusively.

The warranty / liability exclude:

- Inappropriate use of the tool,
- Disregard of directions in the operation manual,
- Disregard of control and maintenance instructions.

Freight is not covered by warranty.

Warranty Claim:

The customer needs to fill out the Warranty/RA form and send the respective product to GAPCO – Tool Department. (If you do not have a copy, please ask GAPCO's Customer Service).

Please note: Warranty Claims can take up to 8-16 weeks.



Gulf Atlantic Packaging Corp. "GAPCO"

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Tool Department – TX
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